

## Tereza Van Horn

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**From:** Christine Brunner  
**Sent:** Wednesday, March 3, 2021 11:41 AM  
**To:** Christine Brunner  
**Subject:** Inspection notice - outcall

Dear licensee,

According to our records, you have indicated that you provide outcall massage therapy services. In order to protect the public, we are now conducting sanitation inspections for all licensees that provide outcall massage. The inspections will take place remotely by Zoom and should take 5-10 minutes. Please call (775) 224-8653 to schedule your inspection.

If you no longer provide outcall services, or are no longer practicing massage, please respond to this email with your name, licensee number and current status (do not provide outcall/not practicing massage). Once we receive this information, we will update your file.

You will need to call to schedule your inspection if you are performing outcall massage or email with your current outcall status by **Friday, March 19, 2021**.

Thank you.

*Christy Brunner*  
*Compliance Investigator*  
*NV State Board of Massage Therapy*  
1755 E. Plumb Ln. #252  
Reno, NV 89502  
[cbrunner@lmt.nv.gov](mailto:cbrunner@lmt.nv.gov)  
cell: (775) 224-8653



## Tereza Van Horn

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**From:** Christine Brunner  
**Sent:** Friday, March 19, 2021 2:33 PM  
**To:** Christine Brunner  
**Subject:** 2nd notice - outcall inspection

**\*\*\*2<sup>nd</sup> Notice\*\*\*Response Required\*\*\***

Dear Licensee,

According to our records, you have indicated that you provide outcall massage therapy services. In order to protect the public, we are now conducting sanitation inspections for all licensees that provide outcall massage. The inspections will take place remotely by Zoom and should take 5-10 minutes. Please call (775) 224-8653 to schedule your inspection.

If you no longer provide outcall services, or are no longer practicing massage, please respond to this email with your name, licensee number and current status (do not provide outcall/not practicing massage). Once we receive this information, we will update your file.

You will need to call to schedule your inspection if you are performing outcall massage or email with your current outcall status **by Wednesday, March 31, 2021.**

Christy Brunner  
Compliance Investigator  
Nevada State Board of Massage Therapy  
1755 E. Plumb Lane #252  
Reno, NV 89502  
(775) 224-8653



**Nevada State Board of Massage Therapy**

1755 E. Plumb Lane Suite 252

Reno, NV 89502

Phone (775) 687-9955

Fax (775) 786-4264

Email: [nvmassagebd@state.nv.us](mailto:nvmassagebd@state.nv.us)

Website: <http://massagetherapy.nv.gov>

October 13, 2021

Brenda Duarte

Re: Outcall Inspections

Dear Ms. Duarte:

On your last renewal you indicated that you perform outcall massage. To protect the public, we are now conducting sanitation inspections for all licensees that provide outcall massage.

We have made several attempts to contact you both by email and by phone to schedule your outcall inspection and we have not received a response. This letter will serve as your final notice. You now have 60 days to comply or you will receive a notice to appear before the Board. You need to call (775) 224-8653 to schedule your outcall inspection. If you no longer provide outcall services, or are no longer practicing massage, send an email to [cbrunner@lmt.nv.gov](mailto:cbrunner@lmt.nv.gov) with your name, license number and current status (i.e. do not provide outcall/not practicing massage). Once we receive this information, we will update your file.

Per NRS 640C.700(8), the Board may initiate disciplinary action against a holder of a license, if the holder of the license: (8) Has failed to provide information requested by the Board within 60 days after receiving the request.

Respectfully,

Christy Brunner  
Compliance Investigator  
Nevada State Board of Massage Therapy